

# **Jio Prime Membership: Terms & Conditions**

Welcome to the terms and conditions ("**Terms**") for the Jio Prime membership. These Terms are between you and Reliance Jio Infocomm Limited and/or its affiliates ("**Jio**" or "**Us**" or "**We**") and govern our respective rights and obligations. Please note that your subscription to Jio Prime membership is also governed by the applicable terms, conditions, limitations, and requirements, all of which (as modified by Jio from time to time) are and or shall be deemed incorporated into these Terms. If you sign up for a Jio Prime membership, you accept these terms, conditions, limitations and requirements.

## **Fees**

Payment of Rs. 99 (inclusive of applicable taxes) will entitle enrolment to Jio Prime membership as a Jio Prime Member, with subscription for the period 1<sup>st</sup> April 2017 to 31<sup>st</sup> March 2018. All customers will have the option to book Jio Prime membership upon subscription to any available Prepaid or Postpaid plan and payment of Rs. 99. The fees of Rs. 99 will include a one-time enrolment charge as well as an annual subscription fee. From time to time, Jio may offer different membership terms, and the fees for such membership may vary. The Jio Prime membership fee is non-refundable except as expressly set forth in these Terms. You can pay using cash/ Credit Card/ Debit Card/ Net Banking/ E-Wallets/ Others on any of the available platforms including but not limited to jio.com/My Jio/ Jio Money app/ retail partners & other online third party aggregators.

## **Jio Prime membership Vouchers Applicability & Validity**

Jio customers can buy Jio Prime membership vouchers from any channel mentioned above. The first Jio Prime membership voucher will be activated on 1<sup>st</sup> April 2017 or as soon as it is attached to a Jio SIM, whichever is later and all other Jio Prime membership vouchers will remain inactive with the customer.

The Jio Prime membership vouchers lying inactive will be activated only on attachment to Jio number on which a Jio Prime voucher has not been activated earlier.

The Jio Prime membership is available only to the subscribers of Prepaid PV-19, Prepaid PV-49, Prepaid PV-96, Prepaid Base Plan-149, Prepaid PV-303, Prepaid PV-351, Postpaid plan 303, Postpaid plan 499 and Postpaid plan 999. The aspiring Jio Prime subscribers are required to opt for one of these plans for enrolment to Jio Prime membership. The existing prepaid subscribers on Base Plan and Base Plan-I will be seamlessly moved to Prepaid Base Plan-149 on opting to enroll for Jio Prime membership. The subscribers are free to opt for any other prepaid or postpaid plan of their choice.

The customer acknowledges that the Jio Prime membership enrolment for postpaid is available only on opting for e-bill and auto-pay.

## **Jio Prime Vouchers as Gifts/ Transfers**

Jio Prime membership vouchers lying inactive, can be gifted/ transferred to anyone (including a non-Jio customer) . In case of receipt of such voucher by a non-Jio customer, the customer needs to first activate Jio services in order to activate Jio Prime membership.

If the customer receives the Jio Prime membership vouchers via gift/ transfer and does not have an active Jio Prime voucher attached to the Jio number, the voucher so gifted/ transferred will be activated instantly. In any other case, the voucher will remain inactive and available for further gift/ transfer.

## **Other Benefits**

Other benefits of the membership will be introduced from time to time.

## **Limitations**

- Jio may send you email/SMS and other communications related to Jio Prime and your Jio Prime membership (regardless of any settings or preferences related to your Jio account).
- You may not transfer or assign your Jio Prime membership or any Jio Prime benefits, except as allowed in these Terms.
- Jio Prime members are not permitted to purchase products for the purpose of resale or rental to potential customers using Jio Prime benefits.
- From time to time, Jio may choose in its sole discretion to add or remove Jio Prime membership benefits.
- No two benefits offered under the Jio Prime membership can be used concurrently.
- Terms of use of specific benefits offered under the Jio Prime membership will be governed by the corresponding specific terms and conditions specified therein.

## **Agreement Changes**

We may in our discretion change these Terms, or any aspect of Jio Prime membership, without notice to you. If any change to these terms is found invalid, void, or for any reason unenforceable, that change is severable and does not affect the validity and enforceability of any remaining changes or conditions. Your continued membership after we change these terms will constitute your acceptance of the changes.

## **Termination by Us**

We may terminate your Jio Prime membership without any refund in the event we determine, in our discretion, your conduct violates these Terms or any applicable law, or involves fraud or misuse of the Jio Prime membership, or is harmful to our interests or another user or is otherwise lawfully restrained or prohibited. Our failure to insist upon or enforce your strict compliance with these Terms will not constitute a waiver of any of our rights.

## **Limitation of Liability**

In addition to other limitations and exclusions, in no event will we or our directors, officers, employees, agents or other representatives be liable for any direct, indirect, special, incidental, consequential, or punitive damages, or any other damages of any kind, arising out of or related to Jio Prime membership. Our total liability, whether in contract, warranty, tort (including negligence) or otherwise, will not exceed the last membership fee you paid. These exclusions and limitations of liability will apply to the fullest extent permitted by law and will survive cancellation or termination of your Jio Prime membership.