

TERMS AND CONDITION OF THE JIOFI OFFER

1. This is a limited period offer called as 100% Cashback offer with JioFi (hereinafter referred to as 'Offer'). This Offer is valid earlier of, till stocks last or discontinued by Reliance Retail Limited ("RRL") in its sole discretion without any prior notice ("Offer Period").
2. To Avail the Offer, the Customer will have to purchase JioFi Device ("Product") from www.Jio.com, and follow the below given steps:-
 - a. Customer will have to obtain a Jio SIM card, which can purchased via Jio Store/Modern Trade/General Trade or any other partner stores, post receipt of JioFi Device. Jio SIM will be issued to Customer subject to Customer completing necessary CAF/eKYC formalities.
 - b. Once the customer has the Jio SIM, Customer will have to do the first recharge of Rs. 408 which provides Jio Dhan Dhana Dhan benefits, valid for 84 days from the date of recharge.
3. Thereafter, to avail the benefit under the Offer, the Customer will have to do the recharge on monthly basis with a "MONTHLY" voucher.
4. Under this Offer, the Customer will be entitled for 5 vouchers worth Rs.201 on every recharge. Each voucher worth Rs.201 will entitle Customer for 5GB 4G data. The validity of the 5GB data will work co-terminus with that of the base plan
5. The validity period for getting additional data will be till March 31 2018.
6. The Offer is applicable under both pre-paid and post-paid plans of Jio.
7. The Product purchased by Customer pursuant to this Offer is not returnable under any circumstances.
8. This Offer can't be clubbed with any other offer running on www.jio.com.
9. All standard terms & conditions of www.jio.com apply to this Offer over and above the terms and condition of this Offer.
10. RRL reserves the right at any time, without prior notice, to add or vary all or any of these terms and conditions or to replace, wholly or in part the Offer or to withdraw it completely.
11. The announcement of this Offer does not assure the availability of the Products or Jio SIM which are subject matter of this Offer and RRL in no circumstances shall be liable for non-availability of any of the Products (conversion and swipe of the Offer is not allowed).
12. Products purchased under the said Offer will be governed by the Limited Warranty conditions provided with the Product.

13. If the Customer violate any of the Offer terms, applicable laws, TRAI guidelines, any abuse, illegal or unethical use of the Jio services, will entitle the Company to immediately suspend the services.
14. If the Customer ports the Jio SIM number then this Offer shall automatically stands terminated for the balance period.
15. Returned transactions, disputed or unauthorized/fraudulent transactions will not be considered for the Offer.
16. Nothing herein amounts to a commitment by RRL to conduct further, similar or other Offers.
17. Any person availing this Offer shall be deemed to have accepted these terms and conditions.
18. The Customer hereby gives consent that the personal information that is provided in connection with this Offer might be processed, transferred and retained by RRL and other entities involved in managing the Offer for the purposes of validating the information that Customer provided herein and for the administration of the Offer.
19. Any disputes arising out of and in connection with this Offer shall be subject to the exclusive jurisdiction of the courts of Mumbai only.
20. The aggregate liability of Jio.com shall not exceed the net revenue earned by Jio.com on the relevant transaction which gave rise to the claim.
21. Under this Offer if the Customer is desirous to exchange his existing data card, dongle or similar product (hereinafter referred to as “Used Product”) then below given additional conditions will be applicable, such return will be called as “JioFi Exchange Offer”. To qualify to be Used Product, the Used Product need to be only of the brand other than Jio.
22. The Customer who avails the exchange offer pursuant these terms and conditions, the Customer will be entitled for additional 5 voucher worth Rs. 201/- each which will entitle customer for 5GB 4G data. Each of these 5 vouchers will be credited to the customer’s account when the customer does a monthly recharge.

Additional terms and conditions

- a. By participating in the JioFi Exchange Offer, the Customer confirms that the Customer is sole, absolute and lawful owner of the Used Product and hold valid marketable title in the said Used Product, and that the said Used Product is free from any and all encumbrances, liens, attachments, disputes etc.

- b. The Used Product return is acceptable at Jio Digital/ Jio Centers/other select locations only and strictly in working condition within 15 calendar days from activation of SIM.
- c. The Customer is obligated to sign a declaration stating that the Used Product is owned by the Customer and is not obtained under lease/ asset model from other operator.
- d. The Customer agrees to indemnify and keep indemnifying RRL against all or any third party claims, demand, cost, expenses including attorney fees which may be suffered, incurred, undergone and / or sustained by RRL, its affiliates due to purchase, exchange, distraction of the Used Product by RRL.
- e. The Customer confirm that all the data in the said Used Product is removed and if still any data remain in the said Used Product then the Customer doesn't have any claim on the same and will not hold RRL responsible for the loss of data.
- f. The Customer understands that once the Used Product is submitted to RRL then in no scenario can this Used Product could claimed back by the Customer.
- g. No documents (bills, warranty card etc.) of Used Product will be collected during collection of the Used Product at Jio Digital/ Jio Centre.